

Terms&Conditons of rental

This rental agreement ("Agreement") is made effective as of, by and between The supplier and..... ("Renter")

Vehicle:- Chausson Flash Special Edition 628EB CU18 CKP

Eligibility

Please note you would need to let us know if you were taking any pets within the motorhome. We do not accept all male or all females groups unless by prior arrangements with ourselves. We also need to know whether you will be taking our motorhome to any festivals this has to be arranged with us and agreed.

No one other than the drivers named in the proposal forms may drive the hired vehicles. All named drivers must be over 25(Drivers over 75 need to contact us first for confirmation),of good health and have held a full/valid driving license for at least two years. The license must be clear of any endorsements apart from up to 6 points for speeding offences, if there are any current endorsements special conditions may apply. All licenses required must be produced at vehicle collection. Persons with serious convictions within the last eleven years will not be permitted to drive the hire vehicle (including drink driving offences). Visitors from abroad(does not apply to EU Countries) are advised to obtain an International license,It does not automatically disqualify you from driving if you do not meet the required criteria, but we shall need to refer you to our insurance company to check if they will offer insurance cover.

Bookings

Telephone and online bookings can be made but we will require a booking deposit of £100 per week of hire is received. The booking deposit is not refundable and shall be deducted from all hire charges. Confirmation of booking will be emailed together with the invoice in respect of tariff and damage cost. If required when dates are fully booked we will inform you of alternative dates available.

Cancellation of Bookings

Cancellations must be in writing via email, and are charged as follows:-

1. Should you cancel your confirmed booking more than 8 weeks prior to commencement of hire you will forfeit the booking deposit and 25% of the total price of the booking. Between 8 and 4 weeks before your arrival date, cancellation charge is 50%, between 4 and 2 weeks it's 75% and if you cancel less than 2 weeks prior to your arrival date, or a no show cancellation charge is 100% of total price of booking.
2. This will also apply if, upon inspection of named drivers' licenses, they are found to be invalid or no not comply with the information stated on the booking form.
3. The supplier Rentals recommend that the hirer takes out some kind of holiday cancellation insurance.

Payment

A non- refundable 30% deposit is required on booking, the balance being due 4 weeks before arrival. Bookings made within 4 weeks of arrival should be paid in full at the time of booking.

The damage excess of £1000 is fully refundable upon safe return of the vehicle on the agreed date and time unless otherwise agreed with The suppliers.

Late returns will be surcharged at the rate of £75 per hour, or part hour.

Availability

In circumstances beyond our control if the motorhome previously booked by the hirer is not available due to accident, theft, weather conditions, or any other reason or circumstance, then we will endeavour to supply an alternative option, if this is not possible then we will refund all monies paid immediately. The suppliers will have no obligations whatsoever with regard to

refunding any monies paid for campsites booked, events booked, travel booked, or any other circumstances.

Insurance

All motorhomes are comprehensively insured for the named drivers during the hire period only as detailed on the booking form. Up to two additional drivers can be added at an additional charges, prices available on request. **A refundable damage deposit of £1000 is required 24 hours prior to hire.** In the event of an insurance claim an excess of £1000 will be taken to cover the full insurance excess. The excess can vary depending on age. Any damage to the vehicle during the hire period that is not covered by the insurance claim will be deducted from the refundable deposit, this will include loss of equipment. Every accident or any damage must be reported to the supplier immediately by telephone or email and an accident form must be completed which is in folder in the motorhome passenger side. Any damage to tyres, windscreen and any theft of personal property is not covered by our insurance and any such damage shall be at your expense. The supplier Rentals recommend that the hirer takes out their own personal belonging insurance. Driving by non-named drivers and late returns of motorhomes renders the insurance invalid and the driver therefore commits an offence under the Road Traffic Act, and will solely be responsible for any damage of personal injuries incurred.

Requirements for our Self Drive hire insurance:-

About 21 days before hire I will send you an email with the documentation required for the policy. I will need the following:-

1. Copy of photo card driver's license (address must be up to date and I will need a copy of both sides)
2. Online License check:-
<https://www.viewdrivinglicense.services.gov.uk/driving-record/license-number> (I will need the code to be able to view your driving record)
3. Two forms of proof of address (address must match the driving license)

4. Cleared a traceable security deposit (BACS or Cheque)

5. Signed rental agreement.

The following documentation is acceptable for proof of address alongside one utility bill/statement (must be dated within 90 days of the hire date)

Council tax bill/statement

TV/Internet/Landline telephone bill (including Sky/virgin/BT etc.)

Bank or Credit Statement

Credit Card Bill

Mortgage statement

Limitations & Liabilities

The supplier Rentals accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss claims arising from a motorhome breakdown or accident.

The Hirer:-

1. Is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations.
2. Must remember that although these are leisure vehicles, it is an offence to drink and drive.
3. Undertakes responsibility for the control of the vehicle on hire to you.
4. Is liable for all overhead damage to the vehicle resulting from an accident. The maximum height of the vehicle is clearly stated.
5. Shall not tow any trailer or vehicle behind the hired vehicle
6. Shall not carry more passengers than the seating capacity of the vehicle, as defined in the vehicle specifications or allow the vehicle to be overloaded.
7. Shall ensure that the driver and all passengers required by law to do so shall, at all times when the vehicle is being driven wear the seatbelts provided.

8. Shall not use the vehicle to carry passengers or goods for hire or reward.
9. Shall not, without written consent from The supplier Rentals, remove the vehicle from the UK mainland.

Breakdown & Accidents

In the event of a breakdown or accident a recovery and repair service is provided for all our motorhomes (details inside vehicle in folder passenger side). Any repair will have to be authorised by The supplier Rentals and you will have to provide a VAT receipt to be reimbursed. Any breakdown, malfunction or damage caused by negligence must be repaired/made good at your own expense.

Mileage Charges

There is no mileage charge for travel within the UK. Please ask for terms & conditions regarding travel outside the UK.

General

The motorhome and its contents remain the property of Dream motorhome Rentals at all times. The hirer is required to keep the vehicle securely locked at all times when it is left unattended, and to refrain from any action or omission which may prejudice Dream Motorhome Rentals right to the vehicle. The following are strictly forbidden in our motorhomes, The supplier rental reserves the right to retain in part or whole the refundable deposit if additional deep cleaning or repair is required upon return of the vehicle due to:-

Smoking

Pets that have not been authorised to travel

The supplier rentals reserves the right to vary rates and conditions at any time.

The supplier rentals offer free parking for your car whilst you are away, however, vehicles are left entirely at the **Owners Risk.**

Vehicle Conditions

The hirer acknowledges delivery of the vehicle and its contents, free from defects or damage, other than as specified by the supplier. Before the commencement of hire the hirer is advised to check the vehicle thoroughly before leaving the premises of the supplier. The vehicle must be returned in the same condition as when hired, with the interior and appliances clean unless a fee has been paid for the cleaning.

The supplier Rentals will make a charge of £50.00 for the cleaning of un-emptied toilet cassette and £100 for the cleaning of dirty or stained carpets or upholstery.

Fuel, Oil & Gas

A full tank of Diesel fuel is supplied with the vehicle at the commencement of hire and the hirer is expected to return the vehicle with a full tank of fuel. There will be a surcharge for any fuel shortage (empty £100, 25% full £85.00, 50% full £55.00, 75% full £40.00) There is also a £25.00 service charge on top of cost of fuel.

The hirer will be liable if incorrect fuel type is used. The hirer will be responsible for regular checking of oil and water level, and the use of the correct type of fluids. Our vehicles are supplied with two cylinders of gas which must be returned likewise.

Suitable Persons

The supplier Rentals has the right to refuse to handover the motorhome on arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, due to any concerns we have for the safety of the vehicle or its occupants or other road users, In this situation all monies paid to us will be refunded in full immediately, The supplier Rentals will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked or any other circumstances.

Smoking

It is against the law to smoke in all hire vehicles. A fixed penalty notice of £75 will be imposed if customers are found to have been smoking in our Motorhome. Or a maximum fine of the

**full damage deposit could be imposed
if damage is caused by smoking.**

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Name of Insured drivers/Hirer:-

Address of Hirer-

Hire Period:-

The Hirer agrees to take on the hire of the vehicle subject to the terms and conditions contained herein, I hereby acknowledge during the currency of the hire agreement I shall be liable for any offence for all fixed penalty notices under the Road Traffic Offenders act 1991, including any parking/excess parking notices.

I accept the terms and conditions herein

Signed.....

Date.....