

Terms

Rental Terms Renter must be 25 years of age or older and have a current valid driver's license. Please read the following policies and conditions carefully. It forms any rental agreement you make with us. This agreement is made between the Proprietor, ("we", "us", "our") and the Renter(s) ("you", "your") for the RV ("Recreational Vehicle", "Vehicle", "Motor Home"). Please read this agreement, print these pages, and bring them with you when picking up the RV. Keep a copy of this signed agreement with you in the RV. You are renting our private RV. Please treat it with the same respect as you would treat your own home.

1. Rental and Indemnity. This is a contract for the rental of the Vehicle. We may repossess the Vehicle at your expense without notice to you, if the Vehicle is abandoned or used in violation of law or this Agreement (see "Prohibited Uses" below). You agree to indemnify us, defend us and hold us harmless from all claims, liability, costs and attorney fees we incur resulting from, or arising out of, this rental and your use of the Vehicle or our repossession of it.

2. Rental Payment. The RV is rented on a daily basis, from time of pickup to time of return. Minimum rental is three days, except during winter when it is two days. Estimated mileage (below) is part of this rental fee. Your reservation will not be guaranteed unless we receive 20% of the total rental fee as a deposit. We suggest using Priority Mail or Paypal. This deposit will be due at time of reservation with the balance and security deposit due at time of pickup. If the reservation is made earlier than one week from your departure date the deposit can be paid by personal check. You will also need to leave a security deposit of at least \$500 before you leave with the RV. Personal checks are not accepted at time of pickup for the balance due. A personal check may be used for the security deposit only. The rental fee must be paid by cash, money order, or bank check.

3. Estimated Mileage. All miles are included.

4. Cancellations/Refunds. There are no refunds of your deposit should you decide to cancel the reservation. We will however, allow you to reschedule your reservation up to one year from the date of the original reservation. Should events beyond our control cause the RV you wanted to rent become unavailable during the dates you wanted to rent it, we reserve the right to substitute another RV. If no RV is available to substitute, then we will return your deposit in full. See Security Deposit below for more information on security deposit refunds.

5. Smoking and Pet Policy. There is NO SMOKING in the motor home. If the Motor home returns with a smoke odor, renter will be charged an additional fee of \$200 to remove the smoke odor from the Motor home. NO PETS are allowed in the Motor home, without written consent of the proprietor. The decision to accommodate your pet will be made on a case by case basis.

6. Preparation. This includes a complete walkthrough and instruction of the RV and its equipment. We ensure that you start your trip with full tanks of gas, propane and water and sanitation chemicals. We also ensure that the vehicle has been cleaned and the holding tanks have been dumped. In addition we provide you with clean sheets, blankets, pillows, cookware, a coffee maker, and paper/plastic goods to get you started (paper plates, cups, bowls, utensils, toilet paper and paper towels). We also give you a brief driving lesson at your request.

7. Leveling Jacks. We do not encourage the use of the hydraulic leveling jacks due to their lack of reliability. We are more than happy to show you emergency retract procedures, however if you chose to use the leveling jacks and they become stuck in the down position, no compensation will be made to you to hire a service in assisting in the retraction of the leveling jacks. Driving with jacks in the extended position will cause substantial damages to the Vehicle!

8. Convenience Items. The A/C, TV/AV equipment, Washer/Dryer, Awning, Cruise Control, Radio, Microwave, Slides, Refrigerator and Generator are considered convenience items. Should any malfunctions occur with any of these items during your trip, no compensation will be made to you. Please keep in mind that we do not charge for blankets, pillow, bed sheets, cleaning supplies, dishes, grilling supplies as well as outside furniture and therefore it is your responsibility to check and make sure that you have everything you need for your camping trip. It is very time consuming to do inventory after every RV rental to ensure everything is still there. Please understand that there is no guarantee that the above mentioned items were properly returned by the previous owner and are available for your use.

9. Generator. All generator hours are included in the rental fee. Generator repairs are done locally by our service center mechanic. We will not pay to have it repaired during the middle of your trip: Competent and honest repair shops are few and far between.

10. Tires. Tires are the responsibility of the renter(s). In the event of a tire failure the renter is responsible for having the tire replaced with the same type of tire and bringing us a receipt for the new tire. Renter(s) must use a qualified service company to change the tire. We will not reimburse you for a defective tire. It is the responsibility of the renter(s) to insure all tires are in good working condition prior to leaving our storage facility. Almost all tire damages are a result of improper driving technique (for example: a right rear tire blowout caused by you scraping a curb).

11. RV Rental Pick Up & Return. Renter(s) must personally pick up & drop off the RV, unless other arrangements are made beforehand in writing. If you would like us to deliver and pick up the RV, we will charge you \$100 each way plus \$1/mile beyond the first 100 miles for delivery and/or pickup. Mileages are calculated from our rental location to/from the drop off/pick up site. The RV must be returned clean inside and out, both holding tanks dumped and full of gas and propane before returning. If the RV is not returned clean inside and out, a \$50 per hour cleaning fee (1hr minimum for washing the exterior) will be taken out of your security deposit. If the holding tanks are not empty at time of your return, you will be charged \$50. If the gas tank is not full at time of return/pickup, it will be filled with gas and there will be a \$2/gallon surcharge added to the cost of the gasoline, deducted from your security deposit.

12. Early Returns/Extending Rental Dates. Renter(s) is (are) responsible for looking over the rental contract to ensure that all rentals costs and rental dates are correct before they leave on their trip. If renter(s) wish (es) to extend their rental dates, renter(s) must call us at 404-579-9204 for approval. Should you fail to call us, and you are more than 8 hours overdue, we will ask the police to issue a warrant for unauthorized use of a motor vehicle. There are NO refunds for early returns. If renter does not return on their scheduled return date and has not called for approval to extend, renter will be charged additional rental day(s), inconvenience fees, or loss of revenue whichever is greater.

13. On Road Concerns. Please be sure you bring a cell phone on your trip. If you experience mechanical problems or have any equipment operation questions you should refer to the owner's manual provided. If the problem persists or you have concerns, call us right away at 404-579-9204. Renter must call us at the number(s) above for help with all concerns and mechanical concerns. The RV does not have a bumper to bumper warranty for mechanical failures but basic roadside assistance is available. No reimbursement for out of pocket expenses will be paid to renter unless prior authorization has been given by us and receipts of repairs are given to us on return. If renter is at fault for any damage, or mechanical failure, renter will be responsible for all repairs, and any loss of future rental income. Renter is responsible for checking the engine oil, generator oil, transmission fluid and coolant levels at each refueling. Renter may be held responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal maintenance. Renter is responsible to change the engine oil for every 4,000 miles that they travel. Renter must provide us with the oil change receipt upon their return if they traveled 4,000 miles or more. If the renter(s) did not have the engine oil changed, the renter will be charged accordingly to have the oil change done on the vehicle. This currently costs about \$100.

14. Parking/Traffic/EZ-Pass Violations. Renter is responsible for reporting and payment of all parking/traffic/EZ-Pass violations at rental return. Failure to report such violations breaches the Rental Contract and will result in an administrative charge of \$100 in addition to payment of the fines.

15. Prohibited Uses. The following uses of the Vehicle are prohibited and constitute a breach of this Agreement. You agree that the Vehicle will not be used: a) by anyone who is not an Authorized Driver listed on this rental agreement, by anyone not licensed to drive, by anyone whose driving license is

suspended, or by anyone whose driving license is restricted because of past traffic law violations; b) by anyone under the influence of alcohol, prescription or non-prescription drugs; c) by anyone who obtained the Vehicle, or extended the rental period by giving Us false, fraudulent or misleading information; d) in furtherance of any illegal purpose, or under any circumstances that could be properly charged as a crime other than minor traffic violations; e) to carry persons or property for hire; f) to push or tow anything; g) in any race or speed contest; h) to teach anyone to drive; i) outside the United States (except Canada, when authorized by us); j) on any unpaved surface (except at a designated RV camping site); k) to transport more persons than the Vehicle has seat belts; l) to transport children without a federally approved child safety restraint or booster seat as required by state law; m) when the odometer has been tampered with or disconnected; n) when the Vehicle's fluid levels are low, or it is otherwise reasonable to expect you to know that further operation of the Vehicle would damage it; o) to transport an animal; p) to commit a willful, wanton or reckless act with the Vehicle. Driving the Vehicle through an underpass without sufficient clearance are also prohibited uses.

16. Breach of Agreement. The acts listed in the above paragraph are breaches of this Agreement. If you breach this Agreement, you are liable for all damage to, or loss of, the Vehicle caused by your breach. You waive all recourse against us for any criminal or civil prosecutions that we may take against you that arise out of your breach of this Agreement.

17. Your Property. You release us, our agents and employees from all claims for loss of, or damage to, your personal property or that of any other person, that we received, handled or stored, or that was left or carried in or on the Vehicle or in any service vehicle or in our offices, whether or not the loss or damage was caused by our negligence or was otherwise our responsibility.

18. Renter Damage/Additional Drivers. If the RV is returned with damage while the RV was in possession of the renter, renter is responsible for paying all damage costs. If an accident occurs, renter is responsible for obtaining a police report, contacting us, and for payment of the insurance deductible amount. Renter(s) whose names appear on the contract are the only ones authorized to drive the RV. The renter(s) is (are) responsible for all rental costs and any and all damages not covered by insurance. If damage amounts are substantial and a claim must be submitted, the renter(s) is (are) responsible for any and all damages, including loss of revenue and additional expenses not covered by insurance.

19. Security Deposit. The security deposit will be refunded (minus any damage not covered by insurance, any unpaid parking/traffic fines, EZ-Pass tolls, dumping, cleaning, gas, missing equipment, other amounts owing), by check, within 15 business days after return of the RV. We may use your deposit to pay any amounts owed to us under this Agreement. The RV will be topped off with gas, if needed, and these amounts will be deducted from the security deposit. A \$2/per gallon surcharge will also be deducted from your security deposit along with the cost of filling the gas tank.

20. Deposit. You permit us to reserve against your credit/debit card ("Reserve") or take a cash deposit ("Deposit") at the time of rental a reasonable amount in addition to the estimated charges. We may use the Reserve or Deposit to pay all Charges. We will authorize the release of any excess Reserve or refund any excess Deposit after the completion of your rental. Your debit/credit card issuer's rules will apply to your account being credited for the excess, which may not be immediately released by the card issuer, and refund of your Deposit may require up to 5 days to process and return.

21. Insurance. You are responsible for all damage or loss you cause to the Vehicle and to others. You must provide us with proof of insurance indicating that you have primary motor vehicle liability, collision and comprehensive insurance covering you, us, and the Vehicle. Your insurance coverage will provide at least the minimum limits of coverage required by the financial responsibility laws of the state where the loss occurs. In case you do not wish to use your personal insurance we can also provide an insurance policy ("Policy") that provides automobile liability coverage for bodily injury and property damage to third parties with limits no higher than the minimum amounts stated in the financial responsibility insurance laws of the state whose laws apply to the loss. Any insurance we are required to provide is excess to any other valid and collectible insurance whether primary, secondary, excess or contingent. The Policy contains exclusions, conditions, and limitations applicable to anyone claiming coverage. PIP, medical payments, no-fault, uninsured or under-insured motorist coverage will be for the minimum limits required by applicable law. You have the option to add additional insurance to raise those limits. You must: (a) report all damage to us and all accidents to us and the police as soon as you discover them and complete our incident report form; and (b) provide us with a legible copy of any service of process, pleading, or notice of any kind related to an accident or other incident involving the Vehicle. Coverage under the Policy is void if you give the Vehicle to an unauthorized driver or otherwise materially breach this Agreement; or if you fail to cooperate in a loss investigation or to file a timely and accurate incident report.